

# Double Oak Tack – Trial Information

*It is our pleasure to allow you, as our valued customer, the opportunity to take the saddle you have selected "on trial" before purchasing.*

*A few things we would like to ask you follow during your trial period.*

*Please DO NOT CLEAN or oil the saddle (New or used)*

*Protect the saddle from stirrup leather marks by using soft calfskin leathers (or wrapping them with tube socks or nylon knee highs).*

*Keep the saddle covered and protected, except when test riding. Please do not leave it in the barn or your vehicle.*

*Ensure the billet guards cover the girth buckles. Please do not put the leathers through the keepers and use the soft material (above) to contain them.*

*Please do not wear jeans.*

*You are responsible for the saddle while it is in your care.*

*All used saddles are sold as-is. As we, Double Oak Tack, are not the manufacturer we cannot offer a guarantee and as such we do not assure the quality, safety, or integrity of our saddles.*

*You are responsible for any damage that may occur while the saddle is in your possession or during return shipment. Saddles returned with excessive wear will be charged a damage fee equal to the amount by which we will have to discount the price.*

*Your trial begins the day you receive the saddle. Please let us know by the end of your 4-day trial period if you plan to return the saddle. If we do not hear from you by the 4th day the saddle is considered sold.*

*Should you return the saddle you will be refunded within 3-5 business days, less any shipping and saddlery charges, which are non-refundable.*

*All saddles will be sent Signature Required.*

*Please save the original shipping box and original packing materials. If you need to make a return please use the same box and materials. If the box appears to have been weakened/damaged during transit we ask that you repackage the saddle in a box of like size.*

*Should you decide to return the saddle, please return it via a traceable carrier. Our preferred carrier is FedEx. We recommend shipping insurance but this is not required however a damage fee will be assessed if a saddle has been damaged during return transit.*

***All returned saddles are subject to a restocking fee of \$90.00***